



Terms of Service Agreement

Jump Start Testing, LLC is pleased to offer online practice exams for Water Distribution, Water Treatment, Wastewater Treatment Biological, and Wastewater Treatment Physical/Chemical. Exam candidates can use these exams to help assess their knowledge and preparedness levels before taking the actual exam. These practice exams will give candidates the opportunity to become familiar with the format of the test and will provide an indication of preparedness for the actual exam. The questions on the practice exam are formatted in the same way as on the actual exam. If an incorrect answer is chosen, a reference, along with the appropriate chapter will be given for additional studying and reference.

A passing or failing score on the practice exam does not guarantee a similar outcome, either way, on the actual exam. It can, however, be a good indication of your preparedness. These practice exams should be used as a sole study method for the exam. It is highly recommended that the suggested study guides on the ABC Certification site be used.

Exam questions have been gathered from suggested study guides, and from over 60 years combined experience in training, working, and engineering in the utility field. Questions will be continuously added to the bank of questions.

The actual questions used for these practice tests may not be on your exam. However, questions on the actual test may be various forms of the same questions. The questions from each level are pulled from a large question bank. Some of the questions will be repeated, each time the practice test is taken.

By checking this agreement, you are agreeing to the following:

1. The purchaser only will use the practice exam.
2. Your selected password will not be shared with others to use the purchased exam.
3. Understood this is a practice site only. No certifications will be issued if a score of 70% or higher is obtained.

Jump Start Testing, LLC, may make reasonable changes to the Services from time to time without notifying each subscriber. If substantial changes are made, Jump Start Testing, LLC will inform customers who have purchased previous subscriptions.

Refund Policy

The following will be Jump Start Testing, LLC's Refund Policy:

1. Jump Start Testing, LLC will gladly refund any and all monies paid for the Operator Practice Test if the purchaser cannot, for some specific reason, get the application to work on their device. The purchaser will have to contact Jump Start Testing, LLC by phone to try to work through the problem prior to a refund being offered.
2. No refunds will be given for purchasing the Practice Exams and not passing the actual test. It is clearly stated in this Agreement, which the purchaser must agree to prior to purchasing the practice exams. It states, "A passing or failing score on the practice exam does not guarantee a similar outcome, either way, on the actual exam."
3. Any other refund request will be looked at on a case-by-case basis.

Privacy Policy

SECTION 1 - WHAT DO WE DO WITH YOUR INFORMATION?

When you purchase something from Jump Start LLC, as part of the buying and selling process, we collect the personal information you give us such as your name, address and email address.

When you browse our store, we also automatically receive your computer's internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system.

Email marketing (if applicable): With your permission, we may send you emails about our store, new products and other updates.

SECTION 2 - CONSENT

How do you get my consent?

When you provide us with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery or return a purchase, we imply that you consent to our collecting it and using it for that specific reason only.

If we ask for your personal information for a secondary reason, like marketing, we will either ask you directly for your expressed consent, or provide you with an opportunity to say no.

How do I withdraw my consent?

If after you opt-in, you change your mind, you may withdraw your consent for us to contact you, for the continued collection, use or disclosure of your information, at anytime, by contacting us at info@jumpstarttesting.net or mailing us at: Jump Start Testing LLC 547 Rawl Road, Lexington, SC, USA 29072

SECTION 3 - DISCLOSURE

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service.

Payment:

If you choose a direct payment gateway to complete your purchase, then Shopify stores your credit card data. It is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS). Your purchase transaction data is stored only as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is deleted.

All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

SECTION 4 - THIRD-PARTY SERVICES

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located a different jurisdiction than either you or us. So if you elect to proceed with a

transaction that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

As an example, if you are located in Canada and your transaction is processed by a payment gateway located in the United States, then your personal information used in completing that transaction may be subject to disclosure under United States legislation, including the Patriot Act.

Once you leave our store's website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our website's Terms of Service.

Links

When you click on links on our store, they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

SECTION 5 - SECURITY

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

If you provide us with your credit card information, the information is encrypted using secure socket layer technology (SSL) and stored with a AES-256 encryption. Although no method of transmission over the Internet or electronic storage is 100% secure, we follow all PCI-DSS requirements and implement additional generally accepted industry standards.

SECTION 6 - AGE OF CONSENT

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

SECTION 7 - CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

If our store is acquired or merged with another company, your information may be transferred to the new owners so that we may continue to sell products to you.

Company Contact Information

info@jumpstarttesting.net

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